

Leading & Working with the Invisible

FDNY Deputy Assistant Chief Lillian Bonsignore



FDNY Deputy Assistant Chief Lillian Bonsignore discusses the qualities of a successful leader, recognizing that rank doesn't necessarily translate to success in leadership. Guidelines and protocols are in place to guide us, but it's important to be able to adapt and overcome difficulties in dynamic situations. She provides insight into unlocking our own abilities, and stresses the importance of recognizing the everyday accomplishments of dedicated members, rather than spending too much time focusing on mistakes. Deputy Chief Bonsignore is the highest ranking uniformed female in FDNY and the second woman to ever reach the rank of Deputy Assistant Chief. Through this, Deputy Chief Bonsignore will explore the personal and professional challenges working as a team. She introduces you to STAND UP, an acronym intended to offer some useful tips and tactics to help women and men successfully navigate the challenges and celebrate the milestones.

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